

TECHNICAL SUPPORT ENGINEER

(Prai)

Responsibilities:

- Remote & on-site analysis and troubleshooting of slot machines
- Provide on-site technical support and post sales service to customers
- To respond to customer enquiries, feedback on technical and product issues
- To consult product supplier on technical issues and update to all technical teammates
- To coordinate on project implementation
- To assist department head to ensure technical department is working well
- Other ad hoc tasks as assigned

Job Requirements:

- Bachelor's degree in Mechanical/Electronic Engineering or equivalent
- 1-2 years of experience in Printed Circuit Board (PCB) repairs and troubleshooting
- Good communication and analytical skills
- Willing to travel outstation/overseas